2016 GRET Recommendation

NAIC LATF — AUGUST 13, 2015 Sam Gutterman, chair SOA Committee on Life Insurance Company Expenses





GRET Agenda

- Methodology
- Recommendation
- Usage of GRET
- Information about companies in study



Methodology

- NAIC provided Annual Statement data by company
- SOA surveyed companies for their distribution channel(s)
 - Used primary channel, as few current respondents have multiple channels
- SOA analyzed data to derive unit expense factors by distribution channel
 - Allocated expenses to acquisition and maintenance categories based on:
 - Expense seeds of: Acquisition/premium: \$200;
 Acquisition/face amount: \$1.10; Acquisition/Premium: 50%;
 Maintenance/premium: \$60
 - Eliminated companies
 - With expense ratios far below or above the average for distribution channel
 - With general expenses of less than \$50,000
 - Reinsurance companies



Recommendation

TABLE 1
PROPOSED 2016 GRET FACTORS, based on average of 2013/2014 data

| | Acquisition | | | | | Average 1st Year Premium | Average Face Amount |
|-------------------------|-------------|-------------------------------|----------------|---------------------------|-----------------------|-------------------------------------|---------------------------------------|
| Distribution Channel | per Policy | per Face Amount (\$000) | per Premium | Maintenance per Policy | Number of Companies * | per Policy Issued During Year | (\$000) per Policy Issued During Year |
| Independent | \$ 149 | \$ 0.80 | 37% | \$ 45 | 115 | \$ 4,467 | \$ 305 |
| Career | 224 | 1.20 | 56 | 67 | 76 | 1,515 | 204 |
| Direct | 178 | 1.00 | 44 | 53 | 19 | 727 | 47 |
| Niche | 135 | 0.70 | 34 | 40 | 19 | 676 | 54 |
| Other* | 153 | 0.80 | 38 | 46 | 109 | 869 | 43 |
| Total | | | | | 338 | | |

^{*}Those companies included in the "other" category are those companies that did not respond to this year or prior year's surveys

TABLE 2
CURRENT (2015) FACTORS, based on average of 2012/2013 data

| | | Acquisition | | | |
|-------------------------|------------|-------------------------------|---------------------------|---------------------------|---------------------|
| Distribution Channel | per Policy | per Face Amount (\$000) | per First Year Premium | Maintenance per Policy | Number of Companies |
| Independent | \$ 146 | \$ 0.80 | 36% | \$ 44 | 124 |
| Career | 235 | 1.30 | 59 | 70 | 75 |
| Direct | 161 | 0.90 | 40 | 48 | 22 |
| Niche | 136 | 0.70 | 34 | 41 | 26 |
| Other | 150 | 0.80 | 38 | 45 | 120 |
| Total | | | | | 367 |



Usage of GRET

- Also surveyed was the use of GRET
- Results of respondents, eliminating companies that produced no or limited new business
 - -2015 survey: 25%
 - -2014 survey: 30%
 - -2013 survey: 22%
- Variation primarily due to limited sample and mix of respondents in year



Information for the 338 companies in study

- As a % of individual life industry (excluding reinsurers) in 2014
 - General expenses: 90%
 - Number of new policies: 94%
- Change from 2013 to 2014 for individual life insurance
 - Increase in general expenses of 3.5%
 - Decrease in number of new policies of 2.6%
- Of total general expenses for individual life by distribution channel
 - Independent 30%
 - Career 53%
 - Direct 6%
 - Niche 2%
 - Other 9%

